



Creating a Culture of Moving On

Introductions

- **Johnna Lowe**
- **Senior Program Manager, Illinois Team at CSH**
- **16 years in the sector**





About CSH

CSH is 501c3 nonprofit intermediary organization and CDFI that advances **supportive housing** as an approach to **help people thrive**.

Since our founding in 1991, CSH has distributed more than **\$1.7 billion in loans and grants** that has created over **467,000 homes for individuals and families** exiting long-term homelessness.



csh.org

Our Mission

CSH works to advance affordable housing aligned with services as an approach to help people thrive . We do this by advocating for effective policies and funding, equitably investing in communities, and strengthening the supportive housing field.

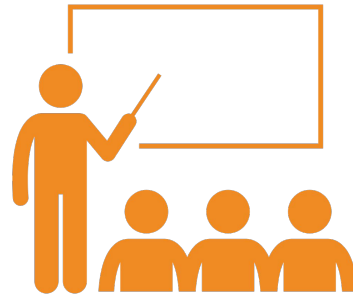
How We Build **Thriving Communities**

We work with communities in three ways to help them move away from crisis response, optimize their public resources, center equity, and ensure everyone has a place to call home.

WHAT WE DO



**POLICY &
ADVOCACY**



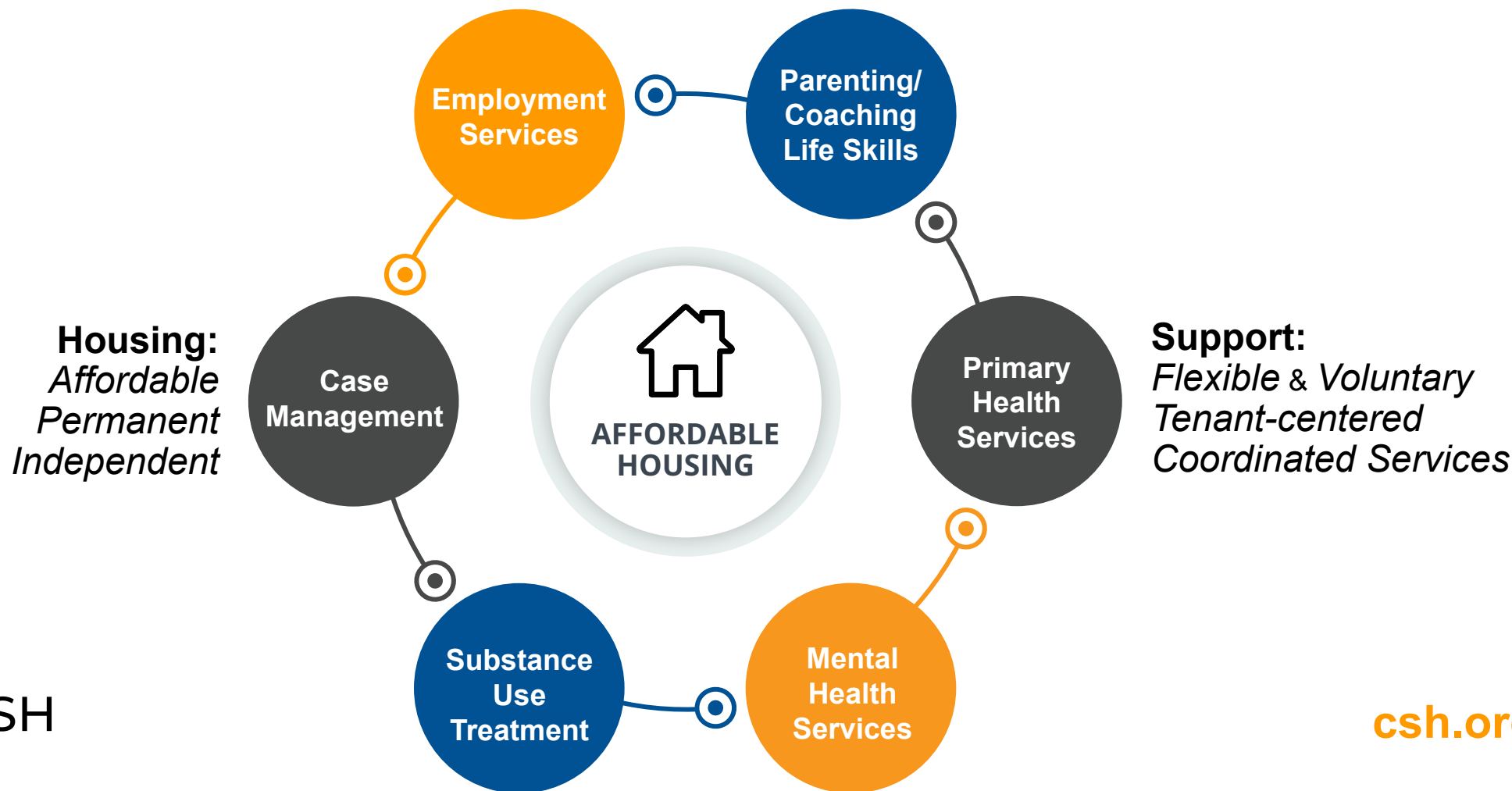
**TECHNICAL
ASSISTANCE,
TRAINING, &
CONSULTING**



**LOANS &
GRANTS**

Supportive Housing is the Solution

Supportive housing combines affordable housing with services that help people who face the most complex challenges to live with stability, autonomy and dignity.





Today's Session

Moving On Program

- ❑ Why Moving On is good for the community
- ❑ Program Details

Building Partnerships

- ❑ Stakeholders
- ❑ Infrastructure

Questions & Next Steps

- ❑ Q&A
- ❑ What can be done in your community?

What is Moving On?

- Enables Supportive Housing Residents who no longer need on-site and intensive direct supportive services to ***move on*** to an affordable housing entity
- Continua of Care can backfill those newly open supportive housing unit/program slots with the intended, targeted populations
 - Individuals/families experiencing homelessness
 - Those who need on-site and intensive direct supportive services



Communities with Moving On Programs

Chicago

Miami-Dade
County

New York

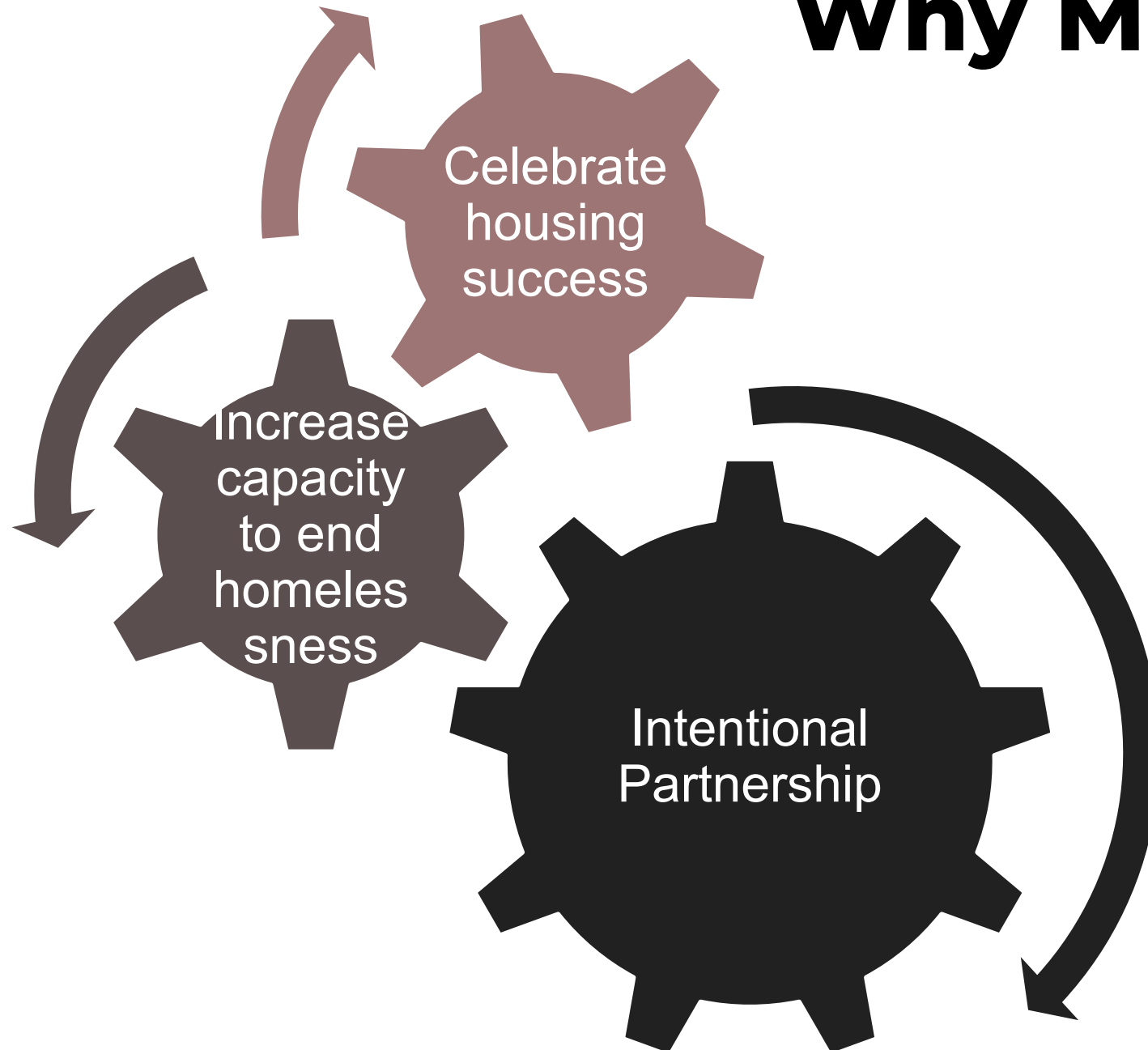
Detroit

Seattle

Atlanta



Why Moving On?



Program Details

Chicago Moving On

Chicago Housing Authority

- Subsidy Provider
- Data Contributor

CSH

- Program Facilitator
- Intermediary
- Data Collector

Supportive Housing Providers

- Participant in Continuum of Care
- Communicator to Residents
- Assessment and Application Provider
- Service Provider



Program Workflow

1. SH
Providers
educate &
disseminate
applications

2. SH
Residents
complete
application
and
assessment

3. SH
Providers
submit
applications
to program
administrator

4. Program
administrator
reviews and
submits to
affordable
housing entity

5. Participant
goes through
affordable
housing entity
process with
the support of
Direct Service
Staff

6. SH
Residents
moves on to
affordable
housing entity

Essential Program Components

Establish shared vision in partnership



Create Workflow that distinctly identifies partner roles



Memorandum of Understanding



Policies and Procedures



Partnership Check Ins or Lines of Communication

Essential Participant Components

Voluntary, celebrating success in housing



Introduction in concept to practice



Assessment of community-based services and personal wellness



Moving expenses

Who are the Affordable Housing Entities in your Community?

- ❑ Public Housing Authority
- ❑ Department of Housing within local municipalities
- ❑ Tax Credit Entities
- ❑ Others?



Special Demonstrations

- Transition Aged Youth
- Youth exiting Foster Care
- Veterans
- People exiting institutions



Relationships with Affordable Housing

Does the local CoC have a relationship with the local Public Housing Authority?

Does the local Housing Authority participate in the CoC?

How do you build that relationship?

Assessing data



Do we collect program exit data?

How many people are exiting supportive housing?

- Do we see themes?

What entities do Residents move on to?



Next Steps

Informal to Formal

Here are some action steps communities can take.



Get the **Moving On** Toolkit



- ❑ Guiding Principles
- ❑ Assessment Tools
- ❑ Infrastructural Components

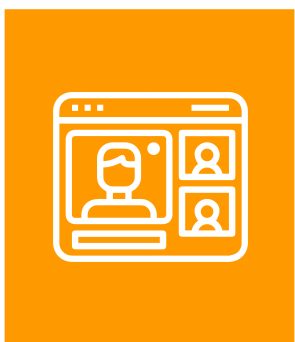
Questions





Supportive Housing TRAINING CENTER

www.csh.org/training



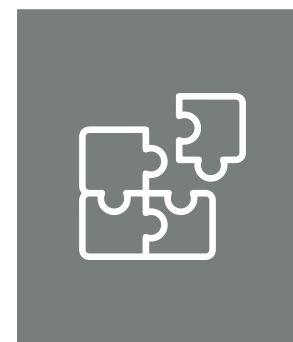
Live Webinars



Self-Paced
On-Demand Training



Workshops



Custom Training
And Learning



csh.org

Thank you!

csch.org

johnna.lowe@csch.org