Resources for Housing Counselors

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Illinois Legal Aid Online
What is Illinois Legal Aid Online?

Mission: To increase access to justice for lower-income and vulnerable Illinois residents through the innovative use of technology

Method: 4 statewide websites, “click-to-chat” instant message service, online triage and intake for 4 legal aid programs, and 102 self-help centers throughout the state
IllinoisLegalAid.org Demo
Security Deposit Resources on IllinoisLegalAid.org

Find resources using search term “security deposit”
The “Getting Your Security Deposit Back” Guide Me provides general info about security deposits, answers common questions, provides links to create a demand letter and complaint.
Security Deposit Resources on IllinoisLegalAid.org

Use interactive interview programs to auto-create:

- Demand letter to landlord; or
- Complaint to sue for the return of security deposit
Other Housing Resources on IllinoisLegalAid.org

Information about issues with apartment conditions
Other Housing Resources on IllinoisLegalAid.org

Foreclosure “Toolboxes” for:

- Renters
- Homeowners (videos)
Other Housing Resources on IllinoisLegalAid.org

Tenants and Foreclosure “Teach Me”
Other Housing Resources on IllinoisLegalAid.org

Foreclosure Process for Homeowners

Once Joe is 120 days behind, the lender can file a foreclosure on his home. Meanwhile, the lender can call Joe and send him written notices about his past due balance. Joe does not have to move out of his home yet. Only the judge can order him to move out.
Other Resources on IllinoisLegalAid.org

Other housing content:

- Housing discrimination (how to file a complaint)
- Homelessness
- Subsidized housing
- Eviction
- Senior Citizens Handbook (homeowner rights)

Other resources for your clients:

- Health Care
- Family Law
- Public Benefits
- Information on going to court
Questions?

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