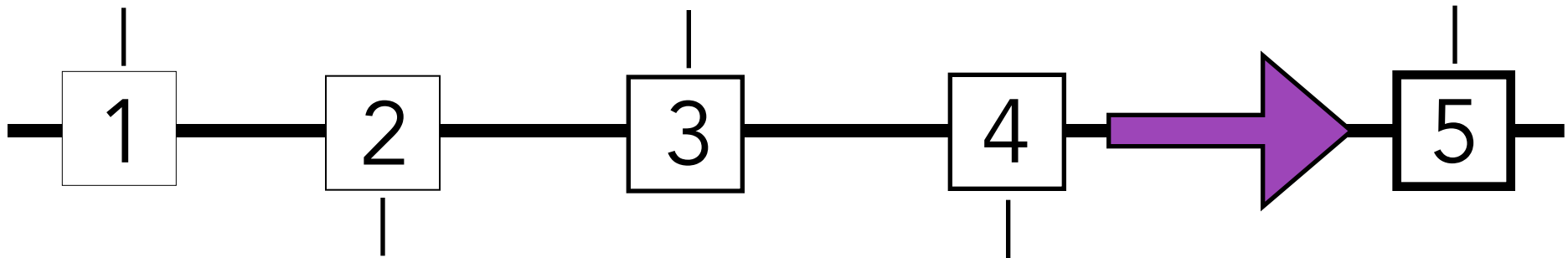


COMMUNICATING PERFORMANCE

- Community is not familiar with how their housing placement rate stacks up against their housing placement target

- Community looks at their overall performance during monthly team meetings
- Community is still working toward discussing and publicizing performance beyond the core team meetings

- Every team meeting opens with a look at current performance, across agencies
- Community has taken ownership over its data and dashboards by communicating performance more broadly via traditional channels (i.e. posting on its own website, social medial outlets, etc.)
- Community has developed a process to publicly discuss and showcase current performance via non-traditional channels (i.e. monthly newsletter to all funders, city council meetings in front of mayor, etc.)
- Community leverages public awareness for improvement!



- Community is familiar with how their housing placement rate stacks up against their housing placement target but does not discuss it during team meetings or publicize it more broadly

- Every team meeting, across agencies, opens with a look at current community performance
- Community has taken ownership over its data and dashboards by communicating performance more broadly via traditional channels (i.e. posting on its own website, social medial outlets, etc.)