Housing Action Illinois

ONLINE STUDY GROUP

FOR HUD CERTIFICATION

Housing Action Illinois has become a national leader in preparing housing counselors to take the HUD certification exam. Since launching our inaugural Online Study Group in May 2018, we have hosted the series **8 times** and reached nearly 1,000 counselors. Participants range from industry newcomers to longtime counselors and program managers with extensive experience.

Covering the fundamentals

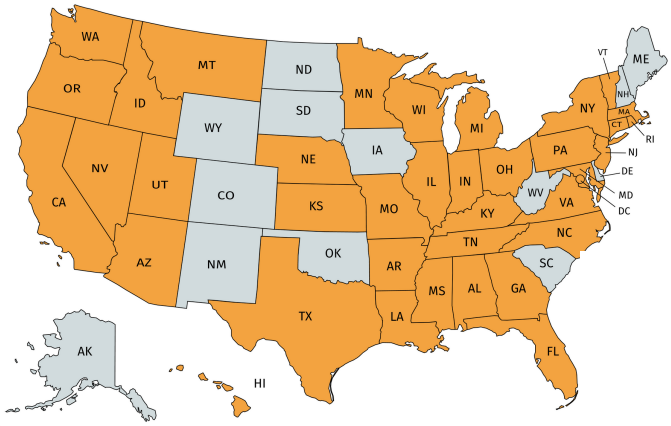
core topics are reviewed in 90-minute webinar sessions:

- Financial Management
- Housing Affordability
- Fair Housing
- Homeownership
- Avoiding Foreclosure
- Tenancy

- Counselors learn about the certification process and test options.
- Key concepts from each module are highlighted to improve content recall.
- Counselor engagement is measured through poll questions and Q&A.

As of April 2020, Housing Action has trained nearly 1,000 counselors

- 39 states represented!
- Top 5 states with certified counselors represent 40% of OSG participants.
- 59% of Illinois counseling agencies have certified counselors (excluding agencies with multiple branches).



Participant feedback

"I passed the certification exam today. I wanted to thank you for the excellent training provided through your webinars." *April 2020 - Counselor in Mississippi*

"Just wanted to let you know that I passed my exam yesterday! Thank you for all of the assistance. ... I really truly think that one of the main reasons that I passed was because of the webinars." *February 2020 - Counselor in South Dakota*

"Took the test the Tuesday after study group ended and passed on the first try. The study group was indispensable in so many ways!!" *August 2019 - Counselor in California*

"The study group was awesome. The material was presented in a clear and concise manner and the pace was great. I appreciate that it was offered outside of your state." *August 2019 - Counselor in Florida*

Data from May 1, 2020