



How to Apply for 2021 Illinois Rental Payment Program (ILRPP) - Round 2

Strategic Response Department
Illinois Housing Development Authority



Objectives



- **Share information** about the Illinois Rental Payment Program Round 2 (ILRPP2)
- Demonstrate ILRPP2 portal with a **step-by-step walkthrough** of the application
- Review Team and Project **collaboration/communication tools**



Information Session Agenda

- Overview of ILRPP Round 1
- Introduction to ILRPP Round 2
- ILRPP2 Timeline
- Application Process Overview
- Housing Stability Services (HSS) Coverage
- Key Messaging
- Call Center
- Questions



Preserving Housing Stability During the COVID-19 Pandemic - ILRPP1

- IHDA received 89,122 unique applications for review in ILRPP1
 - More than 57,000 households assisted
 - \$505+ million been disbursed
 - 50% of the approved applications have been unemployed for more than 90 days
 - 64% of approvals come from extremely-low-income households
 - Overall – 88% of all approvals <50% AMI
 - Average Assistance = \$9,090 per household





ILRPP Round 2 Terms and Timeline

- Coverage provided: Combined total fifteen months of rental arrearage + 3 months prospective rent
- Coverage period: June 2020 – April 2022
- **Maximum IHDA grant:** **\$25,000 per rental unit**
- Assistance paid to: Housing Providers
- Application opens: December 6, 2021
- Application closes: January 9, 2022, at 11:59 p.m.
- Approvals and payouts: Beginning in December



ILRPP2 Payments and Benefits



Up to \$25,000 per
tenant from IHDA



Payment matched to
tenant need, not fixed



Payment of past due
and future rent for up
to 18 months

- Payments will be made directly to housing provider on behalf of the tenant in the form of a check
- Payments may be made directly to tenant if housing provider does not complete application
- Housing Provider must waive all fees and penalties related to households' occupancy of the unit
- Housing Provider may not initiate or engage in eviction proceedings due to any past due rent for the coverage period



What's new in ILRPP2?

Tenants:

- Tenants residing in state or federally-subsidized housing are eligible to receive ILRPP2 assistance to cover the tenant-paid portion of rent. Additional required documents:
 - Copy of voucher with tenant portion rent
 - Copy of re-certification of income with new rental amount
- Tenants must enter other rental assistance received for 2020-2021 from other programs to ensure no duplication of benefits



Housing Providers:

- Requiring Housing Provider ID or:
 - Proof of LLC
 - Certificate of Good Standing
 - Articles of Incorporation
- Housing Provider can apply for multiple tenants at once using "Bulk Upload" feature
- Housing Provider can check the status of all their applications for various units on a single dashboard



Both:

- Both parties can initiate the application
- Users can log into their account and see the status of their application, as well as what they submitted
 - Statuses are more detailed, and definition of statuses are on the website
- 18 months for funding (regardless of the funding source)
 - 15 + 3 prospective beginning June 2020 through April 2022



Who Is Eligible?

- The household is at risk of homelessness or housing instability (i.e. household received a past due rent or eviction notice).
- The household lives in Illinois and rents their home as their primary residence.
- The household is a low-income family (meaning those families whose incomes do not exceed 80% of the median income for the area, adjusted for household size, as determined by HUD).
- One or more individuals within the household has qualified for unemployment benefits or experienced a reduction in household income, incurred significant costs, or experienced other financial hardship during or due, directly or indirectly, to the coronavirus pandemic.
- **Proof of citizenship is not required; ILRPP2 assistance is not a “public-charge” benefit**





How ILRPP 2 Works

- Housing Providers and Tenants will initiate an application
 - Both Tenant and Housing Provider will jointly apply
 - There is no requirement for either the Tenant or the Housing Provider to complete the application before the other.
- Grant payments will be based on tenant need and may be adjusted
- **Prioritization will be given to applicants who are:**
 - **unemployed over 90 days; and/or**
 - **below 50% of the Area Median Income (AMI)**



Housing Provider Documentation

• Evidence of property ownership

The following documents are acceptable; the property address and owner name must be legible:

- Installment of 2020 property tax bill
- 2021 monthly mortgage statement (dated within 90 days)
- Deed
- Print out from County Website
- **A signed current Property Management Agreement (required if you are a Property Manager)**

• Evidence of past due rent

The following documents (can be typed or handwritten) are acceptable if they include the rental unit address, and they show tenant is past due for the months listed on the application:

- Notice of rent past due (5-day notice, 30-day notice, 60-day notice)
- Court Summons
- Eviction Notice
- Rent Roll/Tenant Ledger
- Rental Receipt
- Rental Statement
- Other written evidence



Housing Provider Documentation

• **Acceptable Proof of Identity**

Government-issued photo IDs are acceptable (regardless of expiration date), including the following:

- Government Issued Driver's License or REAL ID
- Temporary Visitors Driver's License
- Government Issued Photo ID Card
- Proof of LLC
- Certificate of Good Standing
- Articles of Incorporation
- Matricula Consular or any Foreign Consulate ID
- U.S. or Foreign Passport
- U.S. Permanent Residency Resident Card
- Chicago CityKey ID Card

Sample Proof of Ownership



700 Kansas Lane
LA4-6633
Monroe, LA 71203

36533 MSD Z 06921 C -
AMANDA GORMAN
6427 S St Lawrence Ave
Chicago, IL 60637

36533 Page 1 of 2



Thank you for your payment of
\$1,225.83 on 03/10/2021.

Statement date 03/10/2021

Payment due	Amount due
04/01/2021	\$1,225.83



Your payment of \$1,225.83 is
automatically scheduled to be paid on
04/10/2021.

A late fee of \$50.12 may apply if payment received after
04/16/2021.

Mortgage information

Account number	1609352973
Property address	318 E 43rd St Chicago, IL 60653
Original principal balance	\$179,000.00
Unpaid principal balance ¹	\$102,583.19
Maturity date	05/2041
Interest rate	5.37500%
Escrow balance	\$392.71
Unapplied balance	\$500.00

Past payments breakdown

	Paid since last statement	Paid year-to-date
Principal	\$1,040.44	\$2,607.42
Interest	\$461.91	\$1,399.63
Escrow	\$223.48	\$670.44
Unapplied funds	\$500.00	\$500.00
Total	\$2,225.83	\$5,177.49

Explanation of amount due

Principal	\$542.86
Interest	\$459.49
Escrow	\$223.48
Total payment due on 04/01/2021	\$1,225.83

Sample Evidence of Past-Due Rent

LANDLORD'S FIVE-DAY NOTICE

TO: Miranda Hart
125 S. Green St
Chicago Ill.
60638

YOU ARE HEREBY NOTIFIED that there is now due to the undersigned Landlord sum of
725⁰⁰ for past due rent for

January - May 2021

(Months due)

Plus any attorneys' fees, court costs, unpaid utilities, and late fees pursuant to the Lease, for the use of the premises and any out-buildings located at

125 S Green St

Chicago Ill.

60638

(Property Address)

And, you are further notified that payment of said sum so due has been and is hereby demanded of you, and that unless payment thereof is made on or before the expiration of five days after service of this Notice, your lease of said premises will be terminated, and Landlord will commence legal action to have you evicted from the premises.

Only FULL PAYMENT of the rent demanded in this notice will waive the Landlord's right to terminate the Lease under this Notice, unless the Landlord agrees in writing to continue to lease in exchange for receiving partial payment.

Dated this 10 day of MAY, 2021

Miranda Hart

Landlord or Agent

Sample Evidence of Past-Due Rent #2

Ebony Ivory
3844 S Jeffery Blvd
Chicago, Illinois 60653

April 10, 2021

Marvin Window
7815 S Langley Ave Apt 1
Chicago, Illinois 60619

Dear Mr Window

This letter is a formal notice to you demanding that you make immediate payment of the unpaid rent due under the terms of the rental agreement covering the following property:

7815 S Langley Ave Apt 1
Chicago, Illinois 60619

As of **April 10, 2021**, your **April** payment is 7 days past due. Your rent was due on **April 01, 2021**. In addition, you owe late charges as provided by the lease.

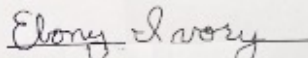
The following is an itemization of the total amount due:

Unpaid rent	\$1,150.00
Late charges	\$50.00
Total	\$1,200.00

This is a serious situation which requires your immediate attention. If payment is not received by **April 10, 2021**, legal action to enforce your obligations under the rental agreement may be taken.

I can be contacted at the above address if you have any questions or need additional information.

Sincerely,


Ebony Ivory

Sample of Lease Agreement

1

MIN-WARR APARTMENTS
2904 Timber Bluff Trail
Decatur, Illinois 62521-9230

LEASE AGREEMENT

A. PERIOD OF LEASE AND RENTAL RATE:

By this agreement, this lease (consisting of 10 pages), made and entered into on this the 7TH day of NOVEMBER, 2020, by and between MIN-WARR APARTMENTS, hereinafter called the Lessor, and JACOB LADDER, hereinafter called the Lessee, Lessor does hereby lease to Lessee, and takes Lessee as tenant of Lessor in:

Apt. No. 3, at 37 NORTHLANE DR., Warrensburg, Illinois 62573

to be used and occupied by Lessee as a residence and for no other purpose. The lease of said apartment is for a period beginning NOVEMBER 7, 2020 and ending OCTOBER 31, 2021. The said Lessee agrees to pay rent for the use thereof at the rate of \$430.00 per month for each month for the period of this lease, such rent due in advance on the first day of each month. The first month's rent shall be prorated on a daily basis for the period NOVEMBER 7, 2020 to NOVEMBER 30, 2020 in the



Sample Articles of Incorporation

ARTICLES OF INCORPORATION OF

Trusted Computing Group (an Oregon Nonprofit Corporation)

The undersigned individual 18 years of age or older, acting as incorporator under the Oregon Nonprofit Corporation Act, adopts the following Articles of Incorporation:

Article I

Name of Corporation and Duration

The name of this corporation is **Trusted Computing Group** (hereinafter referred to as the "Corporation") and its duration shall be perpetual.

Article II

Organization of Nonprofit

This Corporation is a nonprofit, mutual benefit corporation, organized under the Oregon Nonprofit Corporation Act.

Article III

Statement of Purpose

The purposes for which this Corporation is organized are as follows:

- (1) The Corporation is formed as a business league, within the meaning of section 501(c)(6) of the United States Internal Revenue Code of 1986, (hereinafter referred to as the "Code") and the Oregon Excise Tax Law of 1929, as set forth and revised in Oregon Revised Statutes 317.080. All references to the Code contained herein are deemed to include corresponding provisions of any future United States Internal Revenue Law or Regulation.
- (2) In furtherance of the purposes set forth in this Article III, the Corporation may exercise all the rights and powers conferred on nonprofit mutual benefit corporations under the laws of the State of Oregon.
- (3) Notwithstanding any of the above statements of purposes and powers, the Corporation shall not engage in any activities or exercise any powers, whether express or implied, so as to disqualify the Corporation from exemption from federal income tax under section 501(a) of the Code by reason of being an organization described in section 501(c)(6) of the Code and from exemption from Oregon income tax by reason of being an organization described in the Oregon Excise Tax Law of 1929, ORS 317.080 and corresponding provisions of any future amendments to said statutes.



Sample Certificate of Good Standing

File Number ***Redacted***



To all to whom these Presents Shall Come, Greeting:

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that I am the keeper of the records of the Department of Business Services. I certify that

Redacted, A DOMESTIC CORPORATION, INCORPORATED UNDER THE LAWS OF THIS STATE ON SEPTEMBER 09, 2015, APPEARS TO HAVE COMPLIED WITH ALL THE PROVISIONS OF THE GENERAL NOT FOR PROFIT CORPORATION ACT OF THIS STATE, AND AS OF THIS DATE, IS IN GOOD STANDING AS A DOMESTIC CORPORATION IN THE STATE OF ILLINOIS.



In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, this 11TH day of JULY A.D. 2016 .

Jesse White

SECRETARY OF STATE



Tenant Documentation

• Acceptable Proof of Identity

Government-issued photo IDs are acceptable (regardless of expiration date), including the following:

- Government Issued Driver's License or REAL ID
- Temporary Visitors Driver's License
- Government Issued Photo ID Card
- Matricula Consular or any Foreign Consulate ID
- U.S. or Foreign Passport
- U.S. Permanent Residency Resident Card
- Chicago CityKey ID Card

• Acceptable Proof of Address

Please attach one of the following; the document must include applicant's name, rental address and dated within 90 days of applying:

- Utility Bill (gas, electric, water, trash, etc.)
- Cable/Internet Bill
- Cell Phone Bill
- Insurance Policy
- Bank Statement
- Credit Card/Debit Card Statement
- Benefit Award Letter (Social Security, Unemployment, etc.)
- Letter from a public entity (such as a school, city or unit of government)

Exclusions

Your lease is unacceptable proof of address. Do not attach your lease as proof of address.



Tenant Documentation

• Acceptable Evidence of Income

Please provide one or more of the following documents:

- 2020 Filed Tax Return (Form 1040) - Pages 1 and 2
- 2020 W-2 tax forms
- 1099 forms for tax year 2020
- Letter from the employer stating 2020 income
- Last paystub showing year to date income earned in 2020. Most recent paystub dated 2021
- 2020 or 2021 Benefit award letter, statement or payment detail
- All bank statements showing 2020 or 2021 income (please highlight all regular income)
- 2020 2021 profit & loss statement (self-employed or contract work)

If the above documents are unavailable, click here to download the Income Attestation Without Further Documentation. You must sign and attach this Form; an electronic signature is acceptable. *No other forms will be accepted.*



Tenant Documentation

• Evidence of past due rent

The following documents (can be typed or handwritten) are acceptable if they include the rental unit address and they show tenant is past due for the months listed on the application:

- Notice of rent past due (5-day notice, 30-day notice, 60-day notice)
 - Court Summons
 - Eviction notice
 - Rent Roll/Tenant Ledger
 - Rental Receipt
 - Rental Statement
 - Other written evidence
- ## • Other Documents
- Lease – required if the rental is a basement, room rental, or shared living space
 - Copy of Voucher with Tenant Portion Rent – required if Tenant is receiving Project Based Rental Assistance/Section 8
 - Copy of Re-certification of Income with New Rental Amount – required if Tenant is receiving Project Based Rental Assistance/Section 8



Sample of Address Verification

PROGRESSIVE
P.O. BOX 31260
TAMPA, FL 33631

CLARK J KENT
517 MARKET ST
METROPOLIS, IL 62960

PROGRESSIVE
DIRECT Auto

Policy Number: 919294

Underwritten by:
Progressive Universal Insurance Co

July 1, 2020

Policy Period: Jul 26, 2020 - Jul 26, 2021

Page 1 of 2

progressive.com

Online Service

Make payments, check billing activity, update policy information or check status of a claim.

1-800-776-4737

For customer service and claims service,
24 hours a day, 7 days a week.

P.O. Box 31260
Tampa, FL 33631

Auto Insurance Coverage Summary

This is your Renewal Declarations Page

The coverages, limits and policy period shown apply only if you pay for this policy to renew.

Your coverage begins on July 26, 2020 at 12:01 a.m. This policy expires on July 26, 2021 at 12:01 a.m.


Your insurance policy and any policy endorsements contain a full explanation of your coverage. The policy contract is form 9611D IL (05/15). The contract is modified by forms 6255 (07/11), 4884 (10/08) and A229 IL (06/17).

Progressive Universal Insurance Co is a stock company (NYSE: PGR).
PO Box 6949 Cleveland, OH 44101


Drivers and resident relatives

Additional information


Sample of Address Verification #2



PPL Electric Utilities



Pay/Manage your account online at pplelectric.com



Questions? Please contact us by May 12.
1-800-DIAL-PPL
(1-800-342-5775)
M-F: 8am to 5pm

Page 1

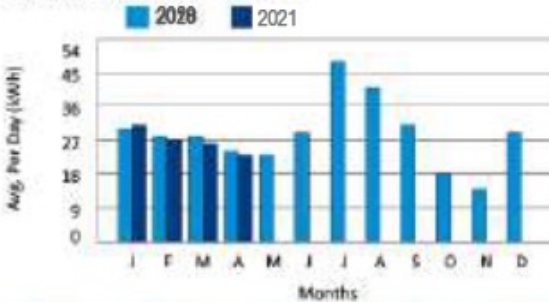
Bill Acct. No.	Due Date	Amount Due
00000-00000	May 12, 2021	\$106.62

Your Electric Usage Profile

Service to:
YEDLO TULIPO
7430 N RIDGE BLVD, APT 308
CHICAGO, IL 60645

Meter: 00000001
Your next meter reading is on or about May 18, 2021

This section helps you understand your year-to-year electric use by month. Meter readings are actual unless otherwise noted.



Monthly Comparison	Days Billed	kWh	Average kWh/Day	Average Temp.
Apr 2021	30	698	23	43F
Apr 2020	30	734	24	44F

Billing Period	Type	Reading
Apr 17	Actual	10307

Billing Summary

(Billing details on back)

Balance as of Apr 21, 2020	\$0.00
Charges:	
Total Generation & Transmission Charges	\$64.66
Total Distribution Charges	\$41.96
Total Current Charges	\$106.62
Amount Due By May 12, 2021	\$106.62
Account Balance	\$106.62

How To Shop For Electricity

You can choose the company that supplies your electricity. Visit papowerswitch.com or www.oca.state.pa.us for supplier offers. If you are already shopping, know your contract expiration date.

Here's the information you need to shop:

Bill Account Number: 00000-00000 Rate Schedule: RS (Residential)
Current Supplier: **Supplier ABC**

PPL Electric Utilities price to compare for your rate is \$0.09559 per kWh. This changes the 1st of June and December.

Manage Your Account

Pay Your Bill	Online Options (pplelectric.com)
Online: Visit pplelectric.com	- Report an outage/check outage status
Phone: Call 1-800-342-5775	- Make a payment, view your bill and usage history.
Mail: Use envelope provided	

Sample of Income Verification

1040 Department of the Treasury—Internal Revenue Service (99) **2020** U.S. Individual Income Tax Return OMB No. 1545-0074 IRS Use Only—Do not write or staple in this space.

Filing Status Single Married filing jointly Married filing separately (MFS) Head of household (HOH) Qualifying widow(er) (QW)
Check only one box. If you checked the MFS box, enter the name of your spouse. If you checked the HOH or QW box, enter the child's name if the qualifying person is a child but not your dependent ▶

Your first name and middle initial: Tony T Last name: Tiger Your social security number: 1 2 3 4 5 6 7 8 9
If joint return, spouse's first name and middle initial: Ginger S Last name: Snaps Spouse's social security number: 9 8 7 6 5 4 3 2 1

Home address (number and street). If you have a P.O. box, see instructions. Apt. no. 3B
123 First St
City, town, or post office. If you have a foreign address, also complete spaces below. State IL ZIP code 61847
Gifford Foreign country name Foreign province/state/country Foreign postal code

Presidential Election Campaign
Check here if you, or your spouse if filing jointly, want \$3 to go to this fund. Checking a box below will not change your tax or refund.
 Yes No

At any time during 2020, did you receive, sell, send, exchange, or otherwise acquire any financial interest in any virtual currency? Yes No

Standard Deduction Spouse itemizes on a separate return or you were a dual-status alien
Someone can claim: You as a dependent Your spouse as a dependent

Age/Blindness You: Were born before January 2, 1956 Are blind Spouse: Was born before January 2, 1956 Is blind


Dependents (see instructions):
If more than four dependents, see instructions and check here ▶

(1) First name	Last name	(2) Social security number	(3) Relationship to you	(4) <input checked="" type="checkbox"/> if qualifies for (see instructions): Child tax credit	Credit for other dependents
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>

1 Wages, salaries, tips, etc. Attach Form(s) W-2 1 21931
2a Tax-exempt interest 2a b Taxable interest 2b

G.O. FILE DEPT. CLOCK VCHR NO.
P#0 132796 LFCB/L LFC 0000110167 1
290-0001
REYNOLDS CONSUMER PRODUCTS LLC
1900 W FIELD CT
LAKE FOREST, IL 60045

Taxable Marital Status: Single
Exemptions/Allowances:
Federal: 2
IL: 2

Earnings Statement 

Period Beginning: 03/01/2021
Period Ending: 03/15/2021
Pay Date: 03/15/2021

MARY JACKSON
2005 NORFOLK AVE
WESTCHESTER IL 60154

Earnings	rate	hours	this period	year to date	Other Benefits and Information	this period	total to date
Regular	3639.06	86.67	3,639.06	18,195.30	GI	9.43	47.15
Cash Award				1,000.00			
Incentive				7,470.45	EMPLOYEE ID		12345
Gross Pay			\$3,639.06	26,665.75	Important Notes		
				YOUR COMPANY'S PHONE NUMBER IS 800-875-5067			
Deductions	Statutory						
	Federal Income Tax	-483.62		4,291.09			
	Social Security Tax	-218.69		1,618.62			
	Medicare Tax	-51.15		378.55			
	IL State Income Tax	-163.41		1,236.55			
Other							
	Dental Pretax	-7.01*		35.05			
	Medical Fsa	-31.25*		156.25			
	Medical Pretax	-79.95*		399.75			

2020 PART OF YOUR SOCIAL SECURITY BENEFITS SHOWN IN BOX 5 MAY BE TAXABLE INCOME.
SEE THE REVERSE FOR MORE INFORMATION.

Box 1. Name: MANDEE MCTESTER
Box 2. Beneficiary's Social Security Number: 300-70-5432

Box 3. Benefits Paid in 2018: \$16,279.00
Box 4. Benefits Repaid to SSA in 2018: \$1,692.00
Box 5. Net Benefits for 2018 (Box 3 minus Box 4): \$14,587.00

DESCRIPTION OF AMOUNT IN BOX 3		DESCRIPTION OF AMOUNT IN BOX 4	
Paid by check or direct deposit	\$14,587.00	Deductions for work or other adjustments	\$1,692.00
Total	\$16,279.00	Total	\$1,692.00
Benefits for 2020	\$16,279.00		

Box 6. Voluntary Federal Income Tax Withheld: NONE
Box 7. Address: MANDEE MCTESTER, 25 WOODCLIFF DRIVE, MINOOKA IL 60441-8827



Housing Stability Service (HSS) Providers



- Non-profit agencies were selected to provide full state coverage.
 - Includes housing counseling agencies, community-based organizations and legal aid organizations.
- Coverage in all 102 counties.
- 80% of agencies offer Spanish-speaking services.
- 28 different languages, including American Sign Language.
- Provide intentional outreach and intake assistance to applicants who may face technology and language barriers.
- Assist both Housing Providers and Tenants with application process.
- Applicants can select from a drop-down of HSS agencies that assisted them with their application.



Housing Stability Services

HSS agencies will provide ongoing support to applicants.

IMPROVE
RELATIONSHIPS

ILRPP Application

CENTERS OF
INFORMATION



Have an established relationship with the targeted audience

Provide technical assistance and assist in processing applications.

Help those who may face technology and/or language barriers

Offer solutions and information about other available programs



ILRPP Application Process



Application Process

- **Visit illinoishousinghelp.org**
- View all available state-wide resources
- DHS, IHDA, DCEO, select the program you will apply
- If IHDA is the app selected click on apply to IHDA now and begin the app process
- Tenant and Housing Provider must each have access to their own email address and password throughout the application process
- Both Tenant and Housing Provider should make sure the address on their application is accurate and include a unit number if applicable.

Tenant Application



The screenshot displays the website for the Illinois Housing Development Authority (IDHS). The browser's address bar shows the URL illinoishousinghelp.org. The page features the IDHS logo on the left, which includes a house icon and the text "ILLINOIS HOUSING DEVELOPMENT AUTHORITY". To the right of the logo is a navigation menu with links for "Rental Assistance", "Mortgage Assistance", "Resources", and "FAQs". A "Español" link and a blue "Apply Now" button are also visible in the top right corner. The main content area is dominated by a large photograph of a diverse family—a man in a yellow sweater, a woman in a grey sweater holding a baby, and a young child—standing in front of a house. To the right of the photo, the text "Housing Help Is Here!" is displayed in a large, bold, black font. Below this text is a blue button with the text "Are You Eligible?".

illinoishousinghelp.org

Spanish [Apply Now](#)

ILLINOIS HOUSING DEVELOPMENT AUTHORITY **IDHS**

[Rental Assistance](#) [Mortgage Assistance](#) [Resources](#) [FAQs](#)

Housing Help Is Here!

[Are You Eligible?](#)

Housing Provider Application



The screenshot displays the homepage of the Illinois Housing Development Authority (IDHS) website. The browser's address bar shows the URL illinoishousinghelp.org. The page features the IDHS logo and navigation links for Rental Assistance, Mortgage Assistance, Resources, and FAQs. A prominent blue button labeled "Apply Now" is visible in the top right corner. The main content area includes a photograph of a smiling family (a man, a woman, and a baby) and a large heading that reads "Housing Help Is Here!". Below this heading is a blue button with the text "Are You Eligible?".

illinoishousinghelp.org

Español [Apply Now](#)

ILLINOIS HOUSING DEVELOPMENT AUTHORITY IDHS

Rental Assistance Mortgage Assistance Resources **Apply Now** FAQs



Housing Help Is Here!

[Are You Eligible?](#)



Checking Your Status

- Go to ILRPP2.ihda.org
- Sign into your account
 - Please be sure to use the email address and the password you created when you created your account
- You will be able to see your application status on your dashboard
- Housing Providers will see all the applications that were submitted for and/or by their Tenant applicants



Status Definitions

Case Status	Definitions
Submitted waiting for match	<i>The application is waiting to be matched with the corresponding application for review</i>
Ready for review	<i>The application is complete and ready for review</i>
In Review	<i>The application is currently being reviewed</i>
Needs more info (CURE)	<i>More information is needed, please use the ADD DOCUMENT button to upload the requested documents</i>
Ready for supervisor review	<i>The application has been flagged for further review</i>
In final review	<i>The application is under final review</i>
In QC	<i>The application was selected for special review</i>



Status Definitions (cont.)

Case Status	Definitions
Approved	<i>The application was approved for funding</i>
Rejected	<i>The application is ineligible for funding</i>
App under review – 1	<i>The application has been flagged for further review</i>
App under review – 2	<i>The application has been flagged for possibly being a duplicate</i>
Duplicate Application	<i>The application has been found to be a duplicate</i>



Key Messaging

- Applicants should not close or refresh their screen after they Submit their Application. They must wait until they see the “Application Submitted” screen before they can close.
- A submitted application is not a guarantee of assistance
- Tenants and Housing Providers must have a valid email address throughout the entire process
- The portal is scheduled to be open for four weeks:
 - **Beginning December 6, 2021, at 9:00 a.m. through January 9, 2022, at 11:59 p.m.**
- Each HSS provider will receive a **Housing Stability Services Code** that will be required to submit an application
- Approvals and payments will begin in Dec. 2021



Housing Provider Participation & Mediation

- Both Tenant and Housing Provider participation is required for an application to be considered complete
- Housing Stability Services providers are designed to address language/technology barriers
- Housing Stability Services providers can also facilitate conversations between Housing Providers and Tenants
 - Can also assist Housing Providers and Tenants submit documentation, if needed
- A legal aid clinic may be able to assist



Submitting False Information May Violate Federal and State Laws

- IHDA is subject to both state and federal compliance review
- To avoid submitting any false information, please ensure applicants gather the required documentation and have images ready for upload (scans or photos)



Call Center

- Email: Questions.ILRPP@IHDA.org
- Phone Number: (866) 454-3571, (866) - *ILHELP1*
 - 8:00 a.m. – 7:00 p.m. (beginning Monday, Dec. 6, 2021)
 - Monday through Friday
 - Languages: Spanish and Polish coverage
 - Special Phone Tree prompt for HSS agencies



Other Housing Assistance Programs

- Illinois Court-Based Rental Assistance Program
- Homeowner's Assistance Fund



Framework for Court-Based Rental Assistance

- There are 24 Circuit Courts in Illinois.
- Circuit Court in Cook County will have its own court-based rental assistance program in collaboration with Cook County and City of Chicago
- The Illinois Court-Based Rental Assistance Program will serve residents outside of Cook County.
- Coordination between the eviction courts and the Court-Based Rental Assistance Program is critical to reduce evictions, or help find alternative constructive solutions for both landlords and tenants.



Program Eligibility

- Tenants must have a pending eviction due to nonpayment of rent. A Court-Summons/Eviction Complaint document will be required.
- Household experienced a financial hardship due, directly or indirectly, to COVID-19.
- Household must provide proof of past due rent.
- At or below 80% of the Area Median Income (AMI), adjusted for household size.
- Unit must be the tenant's primary residence and be located within the State of Illinois.
- **Proof of citizenship is not required; and this program is not a "public-charge" benefit.**



2021 Homeowner Assistance Fund

- Assistance to homeowners covering a range of expenses beginning early 2022
- Approved payments will be made directly to mortgage lender/servicer, county treasurer or local taxing authority, condominium/co-op/homeowners' association, etc.
- Eligibility requirements and additional program details are **pending approval from the U.S. Department of the Treasury** and will be posted when they become available



**Illinois Homeowner
Assistance Fund**



Questions?