INTRODUCTION

During 2021 and 2022, Housing Action Illinois’ Board of Directors and staff undertook an in-depth strategic planning process facilitated by the National Alliance of Community Economic Development Associations (NACEDA). As part of this process, we utilized NACEDA’s Thriving Networks Assessment Tool, which evaluated 12 areas of organizational function—such as Policy & Advocacy, Capacity Building and Membership—that NACEDA has identified as important to community development network organizations like Housing Action. In addition, we surveyed our membership, asked staff to identify programmatic strengths, challenges, and opportunities, and completed two half-day planning sessions with the Board of Directors in order to establish strategic priorities and goals.

Three main takeaways emerged from this work:

- First, that Housing Action’s mission remains as essential now as it was when the organization was established 35+ years ago;
- Second, that our previous strategic priorities and mission, values, and vision continue to provide the direction to advance that mission in constantly changing environments; and
- Finally, the need to articulate a general framework for the programs and initiatives that we undertake, with more specific internal annual work plans, so that our strategic plan would be a flexible and oft-referenced guide for our next four years and beyond.

Our sincere thanks to NACEDA, our staff and Board of Directors, and our members and supporters for their input into this strategic plan.
MISSION
To increase and preserve the supply of quality, affordable, accessible homes in Illinois for low-and moderate-income individuals and families.

VALUES
Housing is a human right. We believe in a society that promotes basic human needs such as decent and safe housing for all of its members. Public policy and government spending should ensure that the basic housing needs of all people are met. Housing Action Illinois is committed to work that focuses on advancing equitable development and affirmatively furthering racial justice.

VISION
To create an environment where all Illinois residents, including people with the lowest incomes, have a voice in housing policy and community development. We seek to bring together community stakeholders such as residents, businesses, and government to work together to increase the supply and availability of affordable housing across the state.
Strategic Priorities

Expand and preserve access to quality, affordable, accessible homes and thriving communities throughout the state.

Foster collaborations and partnerships to improve the efficiency and effectiveness of Housing Action Illinois, its members, and its partners.

Grow a sustainable organization that is financially stable and has diverse revenue streams.
Strategic Pillars of Work

Educate
Housing Action Illinois builds awareness, activates change, and shifts narratives to support our mission, values, and vision. We do this by sharing information and real-life stories with policymakers, nonprofit service providers, and the media.

Advocate
Housing Action Illinois amplifies individual organizational voices and exercises our collective voice in order to secure more resources and equitable housing policies in our communities. We mobilize and advocate for policies that help end homelessness, create and preserve affordable rental housing, and promote and maintain sustainable homeownership. Together, our advocacy advances Housing Action’s mission, values, and vision, and our impact is greater.

Strengthen
Housing Action Illinois builds the capacity of non-profit organizations in order to ensure that affordable housing and homeless prevention programs can effectively be delivered to diverse communities and their residents. We help housing counseling agencies, non-profit developers, and homeless service providers build their capacity and expand their resources, and our being a HUD-approved Housing Counseling Intermediary and an AmeriCorps program administrator advances these goals. We deliver services to Housing Action’s members, maximizing their ability to increase their effectiveness as community-based organizations and advocates.

Sustain
Housing Action Illinois understands its mission, values, and vision require long-term, sustained work and seeks to ensure that the organization has the resources and capacity to fulfill its mission and meet its strategic priorities.
**Strategic Lenses of Work**

*We apply these lenses to all four pillars of our work.*

**Connection**
Housing Action Illinois builds, fosters, and provides the platforms for relationships, awareness of others, peer-learning, training, and collective action that advances its mission, vision, and values, and brings more members and stakeholders into Housing Action Illinois’ network and the affordable housing movement.

**Equity Focus**
Housing Action Illinois is committed to work that focuses on advancing equitable development and affirmatively furthering racial justice.

**Communication**
Housing Action Illinois ensures that key messages and information gets out at the right times and to the right audiences in order to inform and educate, engage members and allies, and promote the impact and accomplishments of the affordable housing and homeless prevention sectors.

**Location**
Housing Action Illinois recognizes and seeks to be adaptive to the diverse regional contexts and priorities across Illinois.